



Client User Manual for Withdrawal

## Introduction

In order to be able to make a withdrawal, it's necessary to insert the informations of your bank account into your Trader Portal, with the following data:

- Bank name
- Bank address
- IBAN number
- SWIFT code

Also, please upload while adding a bank account or send us ([legal@finveo.mn](mailto:legal@finveo.mn)) a **bank statement** related to the entered bank account, **not older than three months**, as proof that mentioned bank account belongs to you.

Here is an easy explanation of how to add a bank account.



# 1. Log in to your Trading Portal and click to My Wallet

**FINVEO**  
Subsidiary of INVEO

MT4 Pla

Dashboard

My Profile

**My Wallet**

Trading Accounts

IB Area

My Tickets

INFORMATION & TOOLS

Trading Platforms

Guidelines

Bonuses

Market Analysis

**MY WALLET BALANCES** [+ Add Wallet](#)

BALANCE

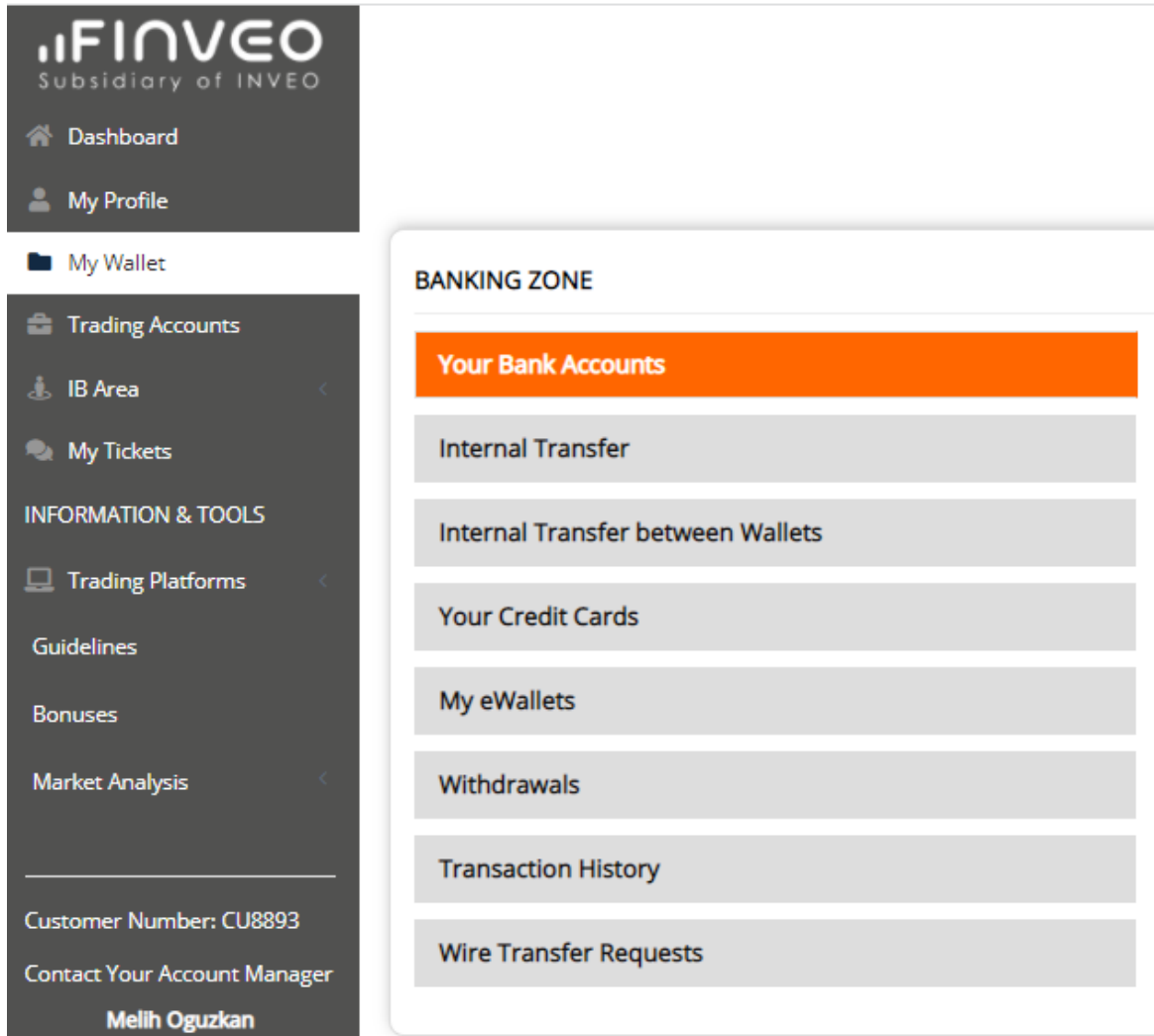
USD

EUR

**DEPOSIT**

INTERNAL TRANSFERS

## 2. Click to Your Bank Accounts



The screenshot displays the FINVEO user interface. On the left is a dark sidebar with the FINVEO logo and 'Subsidiary of INVEO'. Below the logo are navigation items: 'Dashboard', 'My Profile', 'My Wallet', 'Trading Accounts', 'IB Area', and 'My Tickets'. Under 'INFORMATION & TOOLS', there are 'Trading Platforms', 'Guidelines', 'Bonuses', and 'Market Analysis'. At the bottom of the sidebar, it shows 'Customer Number: CU8893', 'Contact Your Account Manager', and the name 'Melih Oguzkan'. The main content area is titled 'BANKING ZONE' and contains a list of banking services. The first item, 'Your Bank Accounts', is highlighted with an orange background. Other items include 'Internal Transfer', 'Internal Transfer between Wallets', 'Your Credit Cards', 'My eWallets', 'Withdrawals', 'Transaction History', and 'Wire Transfer Requests'.

**FINVEO**  
Subsidiary of INVEO

Dashboard  
My Profile  
My Wallet  
Trading Accounts  
IB Area  
My Tickets

INFORMATION & TOOLS  
Trading Platforms  
Guidelines  
Bonuses  
Market Analysis

Customer Number: CU8893  
Contact Your Account Manager  
Melih Oguzkan

**BANKING ZONE**

- Your Bank Accounts**
- Internal Transfer
- Internal Transfer between Wallets
- Your Credit Cards
- My eWallets
- Withdrawals
- Transaction History
- Wire Transfer Requests



### 3. Click to ADD A BANK ACCOUNT

**BANKING ZONE**


**Your Bank Accounts**

- Internal Transfer
- Internal Transfer between Wallets
- Your Credit Cards
- My eWallets
- Withdrawals
- Transaction History
- Wire Transfer Requests

**My Bank Account Details**

BENEFICIARY	BENEFICIARY ADDRESS	BANK NAME	BANK ADDRESS	IBAN.	SWIFT CODE	STATUS
[Empty table body]						

**ADD A BANK ACCOUNT**



## 4. Fill Your Bank Information

Click here if the beneficiary information is same as account information

Click here if you would like to accept payments from PSP

**Bank Information**

Bank Name	Bank Address	Country	State / Province
<input type="text"/>	<input type="text"/>	Select	<input type="text"/>
Zip Code	IBAN	Swift Code	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

**Beneficiary Information**

Same as Account Information

Beneficiary First Name	Beneficiary Last Name	Address
<input type="text"/>	<input type="text"/>	<input type="text"/>
Country	State / Province	Zip Code
Select	<input type="text"/>	<input type="text"/>

**UPLOAD DOCUMENT**

Accept Payments from PSP

In order to proceed please enter your Profile password.

Your Profile Password

**SUBMIT NEW BANK ACCOUNT** Close



# 5. Click to UPLOAD DOCUMENT to Upload Your Bank Statement

Bank Information

Bank Name	Bank Address	Country	State / Province
<input type="text"/>	<input type="text"/>	Select	<input type="text"/>
Zip Code	IBAN	Swift Code	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Beneficiary Information

Same as Account Information

Beneficiary First Name	Beneficiary Last Name	Address
<input type="text"/>	<input type="text"/>	<input type="text"/>
Country	State / Province	Zip Code
Select	<input type="text"/>	<input type="text"/>

Accept Payments from PSP

In order to proceed please enter your Profile password.



## 6. Select Your Document Type as Wire Transfer Proof

Upload your Documents ×

**Deposit Verification**  
Optional

**Deposit Verification** ⓘ

Your name, expiry date and last 4 digits must be clearly visible. Please make sure the back of the card has your signature; without your signature, the card is not valid

**Document Type**

Select

- Select
- Skrill Screenshot
- Easy Payment Gateway Screenshot
- Neteller Screenshot
- Wire Transfer Proof**

Beneficiary First Name

Country

State / Province

Zip Code

**UPLOAD DOCUMENT**

Accept Payments from PSP

In order to proceed please enter your Profile password.

Your Profile Password

**SUBMIT NEW BANK ACCOUNT** Close





# 7. Click to Browse and Select Your File

Upload your Documents

**Deposit Verification**  
Optional

**Deposit Verification** ⓘ

Your name, expiry date and last 4 digits must be clearly visible. Please make sure the back of the card has your signature; without your signature, the card is not valid

**Document Type**

Wire Transfer Proof

**Browse**

Country: Select | State / Province: | Zip Code: |

**UPLOAD DOCUMENT**

Accept Payments from PSP

In order to proceed please enter your Profile password.

Your Profile Password

**SUBMIT NEW BANK ACCOUNT** | Close



# 8. Click Save to Upload

Upload your Documents

**Deposit Verification**  
Optional

**Deposit Verification** ⓘ

Your name, expiry date and last 4 digits must be clearly visible. Please make sure the back of the card has your signature; without your signature, the card is not valid

**Document Type**

Wire Transfer Proof

**Browse**  **Save**

**Country** Select **State / Province**  **Zip Code**

**UPLOAD DOCUMENT**

Accept Payments from PSP

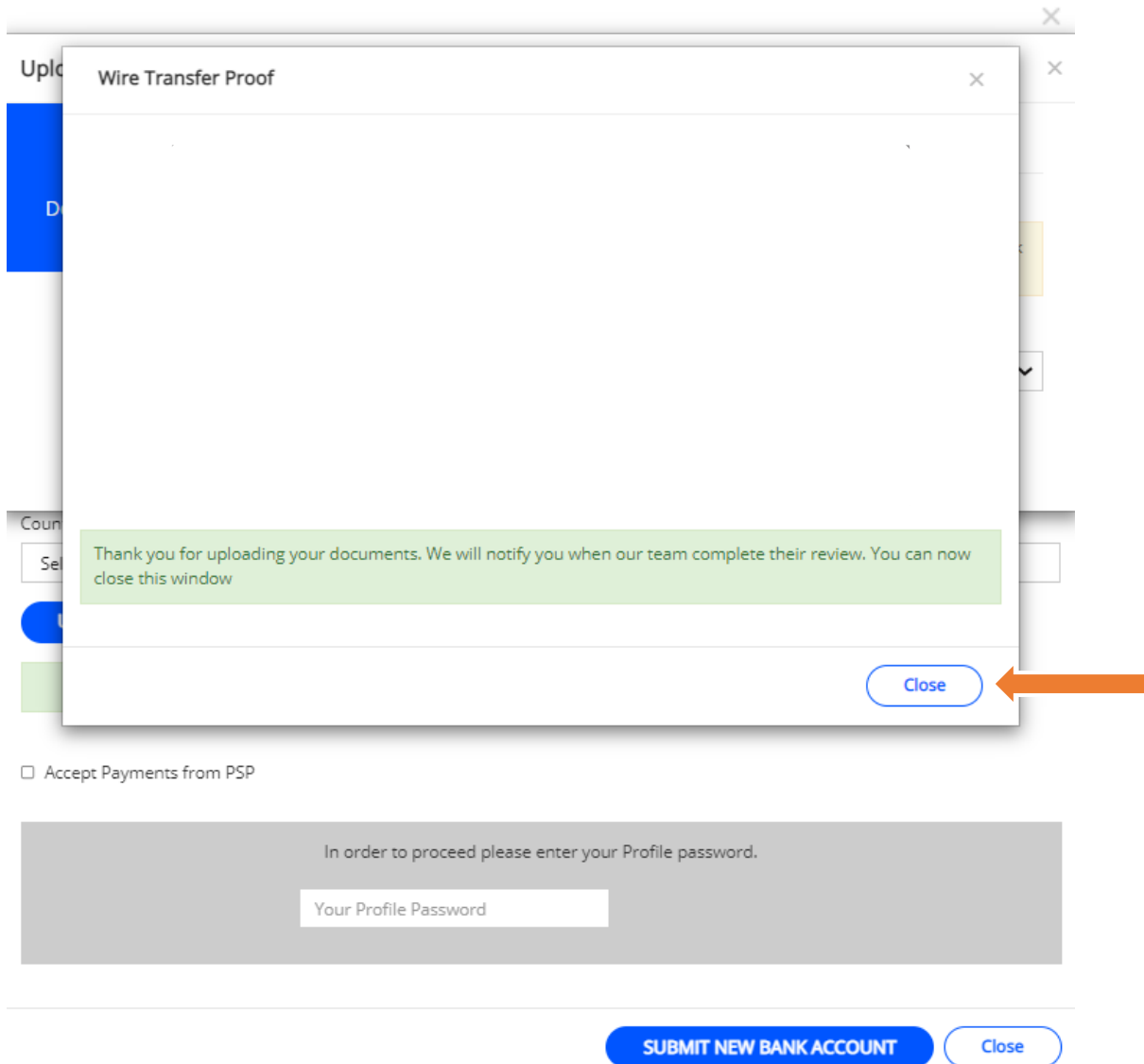
In order to proceed please enter your Profile password.

Your Profile Password

**SUBMIT NEW BANK ACCOUNT** **Close**



## 9. Close the Document Upload Pop-up



The screenshot shows a web interface with a pop-up window titled "Wire Transfer Proof". The pop-up contains a green message box that reads: "Thank you for uploading your documents. We will notify you when our team complete their review. You can now close this window". At the bottom right of the pop-up, there is a blue "Close" button, which is pointed to by an orange arrow. Below the pop-up, there is a checkbox labeled "Accept Payments from PSP" and a grey box with the text "In order to proceed please enter your Profile password." and a text input field labeled "Your Profile Password". At the bottom of the page, there is a blue button labeled "SUBMIT NEW BANK ACCOUNT" and a "Close" button.

# 10. Type Your Password and Submit New Bank Account

Bank Information

Bank Name

Bank Address

Country

State / Province

Zip Code

IBAN

Swift Code

Beneficiary Information

Same as Account Information

Beneficiary First Name

Beneficiary Last Name

Address

Country


State / Province


Zip Code

**UPLOAD DOCUMENT**

Accept Payments from PSP

In order to proceed please enter your Profile password.



 **SUBMIT NEW BANK ACCOUNT**




# 11.Wait For Approval

**BANKING ZONE**

**Your Bank Accounts**

- Internal Transfer
- Internal Transfer between Wallets
- Your Credit Cards
- My eWallets
- Withdrawals
- Transaction History
- Wire Transfer Requests

**My Bank Account Details**

BENEFICIARY	BENEFICIARY ADDRESS	BANK NAME	BANK ADDRESS	IBAN.	SWIFT CODE	STATUS
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Pending 

[ADD A BANK ACCOUNT](#)

Previous 1 3 4 Next

You can see your bank account status in your bank accounts

The background is a solid blue color with a subtle gradient. On the left side, there are faint, light blue line graphs and bar charts, suggesting a financial or data-related theme. The text 'THANK YOU!' is centered in the upper half of the image.

**THANK YOU!**

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..FINVEO